



Conveyor Solutions, Inc.

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Signing a contract will “Lock-in” the service rate for 1 year, otherwise the rate may increase.

Signed service contracts will be given priority over call in service on an as needed basis.

Standard Service Call:

- A standard mechanical service call is strictly billed at \$92.00 per hour (1 Hr min) per service call when performed during normal working hours (Monday – Friday, 7:00AM to 4:00PM).
- Response time: Someone will respond within (1) hour to schedule a service call.
- Hours are based on a portal to portal basis. (To include travel time).

After Hours Service Call:

- An after hours service call (Monday – Friday After 4:00PM to 6:00 AM) will be billed as a four hour minimum at \$138.00 per hour, when service call is after normal working hours.
- Response time: Someone will respond within (8) hour to schedule a service call.
- Hours are based on a portal to portal basis. (To include travel time).

Weekend Service Call:

- A weekend service call will be billed as follows:
- Saturdays 7:00AM – 4:00 PM will be billed at \$138.00 per hour.
- Saturdays after 4:00PM and Sundays (all day) will be billed at \$184.00 per hour.
- Response time: Response time will vary depending on availability.
- Hours are based on a portal to portal basis.(To include travel time).

Material:

- Parts will be charged on an as used basis.
- There will be a \$23.00 consumable charge per visit.

Mileage:

- There will be a \$0.75 per mile portal to portal.

Items not included in above cost are:

1. Replacement parts and labor to install. To be quoted separately, if not available during time of service call.
2. Freight, if necessary.
3. Taxes, as applicable.
4. Phone and pager numbers for after hour and weekend service calls. Upon request.
5. If Electrical work needs to be done, a proposal will be sent prior to repairs.

THIS IS NOT A SERVICE CONTRACT, PLEASE CONTACT US FOR A SERVICE CONTRACT